



Extending the Capability of NGOs in Monitoring, Evaluation and Performance Development

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Connect



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building health and wellbeing in whanau,
neighbourhoods, workplaces and communities



EARLY ADOPTER

Spelled: S-U-C-K-E-R



- Quality Circles
- Clinical Reasoning
- Reflexive case analysis
- Process Mapping
- Client Pathway
- Standards of Practice
- HoNOS
- WHOQOL
- PRIMHD
- KPI



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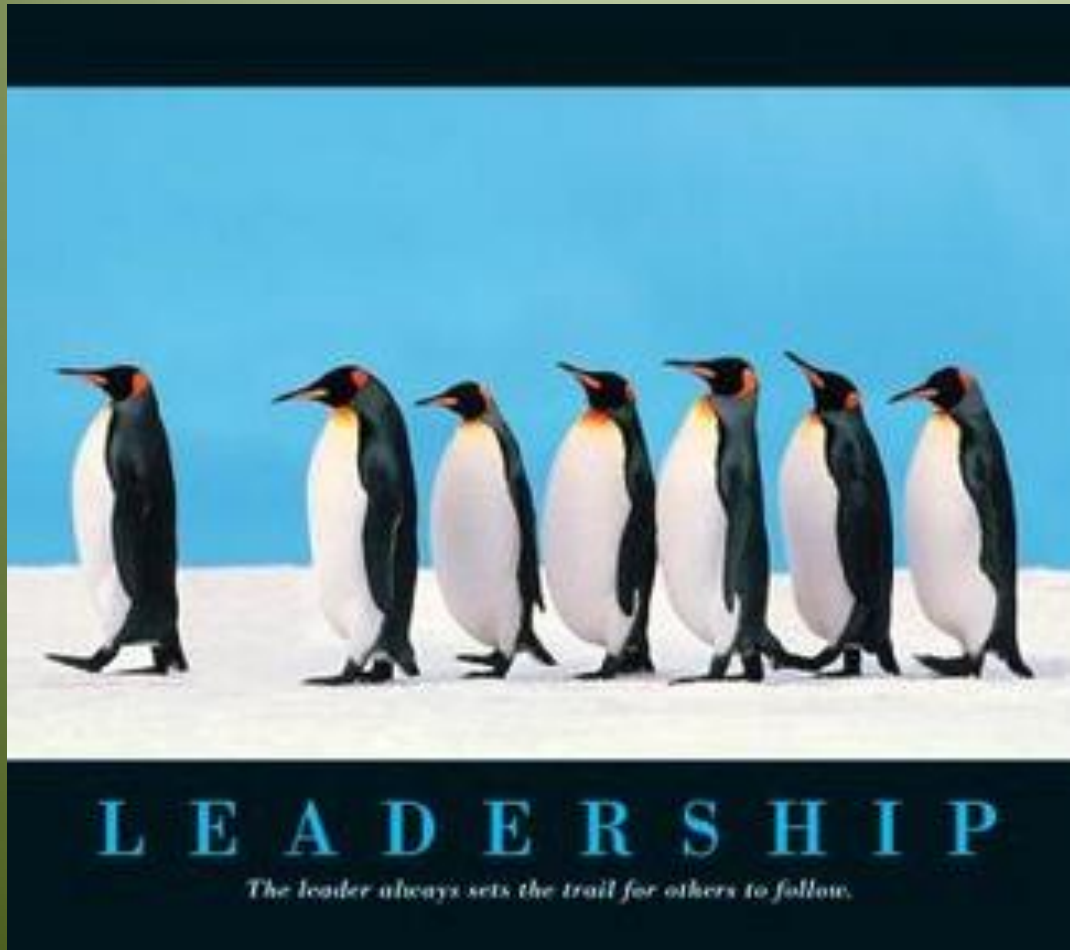
- Striving for the best possible service
- Completely and totally impossible to achieve
- Find your work satisfying, but never ever be satisfied
- What works today is not guaranteed tomorrow
- Search with insatiable curiosity



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Leadership



Leadership shares a clear vision for performance development, demonstrates commitment, and models insatiable curiosity to improve



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Attitude to Investigation, Learning and Risk Taking

Performance
Development is seen as a
challenging adventure.
Information and ideas are
constantly being explored
and sought out





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Evaluative Competencies and Experience

Evaluative skills, knowledge and attributes are utilised by all managers to ensure that the performance of people, systems and programmes are constantly evaluated in a constructive and positive way





Performance Indicators for People and Programmes

Inputs, outputs and outcomes expected by people, systems and programmes are clearly stated in a measurable way, are benchmarked and are supported by resources to facilitate their delivery





Systematised Monitoring, Evaluation and Reporting

Accountability is clear and exercised throughout the organisation. Each staff member, activity, programme, project, system and process is regularly reviewed, evaluated and appropriately reported to maximise learning and development



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Information Systems

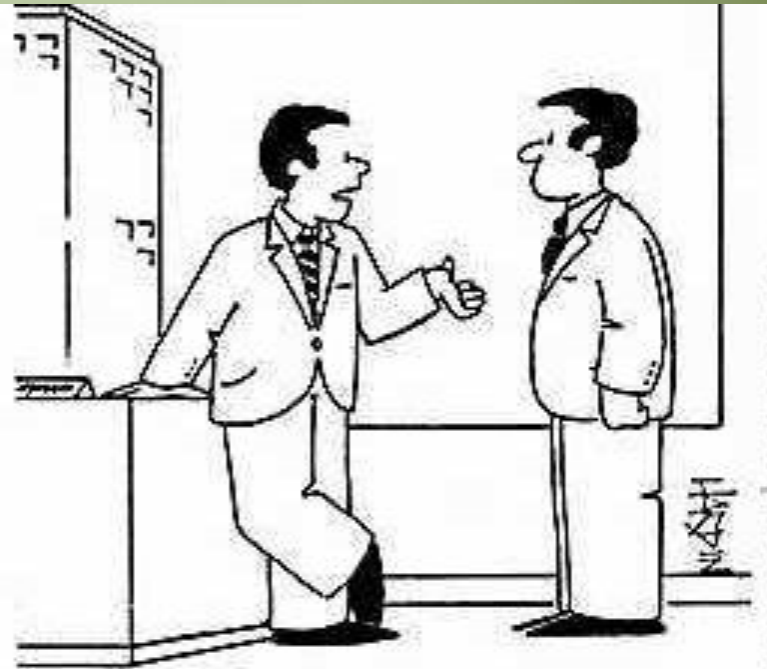
All key information is recorded, stored and can be extracted to inform monitoring, evaluation and reporting by stakeholders, staff and management





Organisational Structures

Stakeholder voices are amplified and used to orientate planning. Time, support and resource are available to sustain improvement. Regular forums allow for shared learning and quest for performance improvement



Search ID: pha0016

"The organizational structure is pretty simple; We do the work; they take the credit."