

Definition of scope for NGO provider inclusion in PRIMHD

Scope definition:

The scope of PRIMHD includes all contracted mental health and addiction NGO providers that provide direct support and treatment services to mental health consumers, and that report data using the consumer's unique NHI (National Health Index) number. The exceptions are for those aged care residential providers with three or less (≤ 3) mental health and addiction residents

Please note that the NGO services that are considered out-of-scope mostly include some consumer and family/whānau where it is considered either not *practical*, or *desirable*, to report service activity on the basis of the consumer NHI. The Ministry acknowledges the importance of these services and supports reporting of service activities delivered by NGO providers, albeit via the routine contract reporting channels (i.e. Sector Services) instead of via PRIMHD.

A 'consumer' is defined as someone with a mental illness who uses specialist mental health or addiction services, regardless of the level of need. This term is often used interchangeably with service user and/or tāngata whaiora (see Nationwide Service Framework).

Family and whānau support services:

As per the definition above, those family and whānau support services (e.g. family advisory services, family whānau support, education, information and advocacy service) that do not provide direct support services to people with a mental health disorder and/or addiction problem, are not required to report data to PRIMHD.

Some organisations will have a mix of contracted services that include direct service delivery to consumers as well as separate support services for family members. Whilst reporting on services that are delivered directly to the consumer is clear, the issue of whether or not to report family support contacts to PRIMHD is totally predicated on the ability to identify an individual consumer as the primary recipient of services. If there is no identified 'consumer' (as per the PRIMHD definition) then the family support services are reported to Sector Services (formerly known as HealthPAC) as part of the provider's routine contract reporting requirements.

NGO providers that choose to opt-in:

Any NGO that is not currently contracted to provide PRIMHD data using the unique NHI may still elect to voluntarily 'opt in' as long as the provider is 'in-scope' and their reporting complies with the data standards established by the Health Information Standards Organisation (HISO).

Additional notes relating to scope definition:

- *The scope definition detailed above does not revoke the accountability of the DHB funder and planner for making the final decision whether a NGO service is excluded from reporting to PRIMHD. The provider must still be within the scope of PRIMHD (as described above) and be able to comply with the HISO data standards for PRIMHD.*
- *Reporting to PRIMHD does not replace the contractual obligations of all providers to report information to Sector Services (formerly known as HealthPAC), Ministry of Health.*
- *Whilst consumer drop-in services are considered to be 'in-scope' the current PRIMHD reporting model may prove to be too onerous and impractical to implement for NGO providers that deliver these types of services. Consequently, the funder may elect to hold PRIMHD reporting from these providers over until the PRIMHD data model and reporting for these service types can be reconsidered as part of the proposed review of PRIMHD in 2011.*