

**KPI 12 - Community Treatment Days per Service User**  
**EXAMPLE REPORT ONLY - Sample for 3 DHBs**  
 2008/09

Run 02/07/2010

Organisation	Indicator	Maori Totals for all in-scope ambulatory care service units					Pacific Totals for all in-scope ambulatory care service units					Other Totals for all in-scope ambulatory care service units				
		Q1 Jul - Sep	Q2 Oct - Dec	Q3 Jan - Mar	Q4 Apr - Jun	Full Year Total	Q1 Jul - Sep	Q2 Oct - Dec	Q3 Jan - Mar	Q4 Apr - Jun	Full Year Total	Q1 Jul - Sep	Q2 Oct - Dec	Q3 Jan - Mar	Q4 Apr - Jun	Full Year Total
Auckland DHB	Total service contacts recorded	5,970	5,977	5,600	5,925	23,472	5,526	5,304	4,357	5,093	20,280	32,797	31,204	30,708	31,203	125,912
	N Service users who received one treatment day only	100	72	85	102	359	62	43	37	52	194	616	600	617	601	2,434
	N Service users who received > 1 treatment day	386	395	405	387	1,573	334	322	330	310	1,296	2,401	2,414	2,437	2,433	9,685
	Total 3 month periods of care	486	467	490	489	1,932	396	365	367	362	1,490	3,017	3,014	3,054	3,034	12,119
	% 'one day only' episodes	20.6%	15.4%	17.3%	20.9%	18.6%	15.7%	11.8%	10.1%	14.4%	13.0%	20.4%	19.9%	20.2%	19.8%	20.1%
	Total treatment days provided in the period	4,473	4,360	4,152	4,486	17,471	4,179	3,886	3,294	3,778	15,137	25,062	23,735	23,431	24,481	96,709
	Total hours of contacts with service user participation	3,848.4	4,007.0	3,379.3	3,785.3	15,020.0	3,794.4	3,966.7	3,362.6	3,551.1	14,674.7	22,146.1	20,444.6	24,072.4	22,613.2	89,276.5
	Total hours of contacts without service user participation	895.1	807.0	664.6	952.3	3,319.1	729.8	647.5	495.4	586.2	2,458.9	2,843.7	2,799.7	3,029.0	3,181.9	11,854.3
	Average treatment days per 3 months period - all consumers seen	9.2	9.3	8.5	9.2	9.0	10.6	10.6	9.0	10.4	10.2	8.3	7.9	7.7	8.1	8.0
Average treatment days per 3 months period - excluding 'one day only' episodes	11.3	10.9	10.0	11.3	10.9	12.3	11.9	9.9	12.0	11.5	10.2	9.6	9.4	9.8	9.7	
Canterbury DHB	Total service contacts recorded	1,730	1,745	1,794	1,956	7,225	300	330	340	360	1,330	15,159	14,882	14,786	15,253	60,080
	N Service users who received one treatment day only	51	77	61	61	250	8	13	13	13	47	536	581	555	568	2,240
	N Service users who received > 1 treatment day	196	201	198	203	798	45	41	40	46	172	1,775	1,724	1,721	1,661	6,881
	Total 3 month periods of care	247	278	259	264	1,048	53	54	53	59	219	2,311	2,305	2,276	2,229	9,121
	% 'one day only' episodes	20.6%	27.7%	23.6%	23.1%	23.9%	15.1%	24.1%	24.5%	22.0%	21.5%	23.2%	25.2%	24.4%	25.5%	24.6%
	Total treatment days provided in the period	1,468	1,483	1,517	1,656	6,124	250	290	292	326	1,158	13,127	12,809	12,777	13,140	51,853
	Total hours of contacts with service user participation	3,614.6	3,784.1	3,142.6	4,388.8	14,930.0	353.7	377.6	382.7	593.4	1,707.4	31,942.5	37,290.1	28,708.7	34,157.3	132,098.6
	Total hours of contacts without service user participation	17.9	7.0	8.2	11.6	44.7	2.5	2.7	7.5		12.6	145.7	118.7	122.6	150.1	537.0
	Average treatment days per 3 months period - all consumers seen	5.9	5.3	5.9	6.3	5.8	4.7	5.4	5.5	5.5	5.3	5.7	5.6	5.6	5.9	5.7
Average treatment days per 3 months period - excluding 'one day only' episodes	7.2	7.0	7.4	7.9	7.4	5.4	6.8	7.0	6.8	6.5	7.1	7.1	7.1	7.6	7.2	
Counties Manukau	Total service contacts recorded	11,441	11,369	11,611	11,826	46,247	7,825	8,683	8,751	9,321	34,580	16,752	17,029	15,906	16,409	66,096
	N Service users who received one treatment day only	204	190	203	210	807	165	157	127	150	599	517	534	526	573	2,150
	N Service users who received > 1 treatment day	729	745	781	780	3,035	503	547	562	559	2,171	1,622	1,602	1,573	1,566	6,363
	Total 3 month periods of care	933	935	984	990	3,842	668	704	689	709	2,770	2,139	2,136	2,099	2,139	8,513
	% 'one day only' episodes	21.9%	20.3%	20.6%	21.2%	21.0%	24.7%	22.3%	18.4%	21.2%	21.6%	24.2%	25.0%	25.1%	26.8%	25.3%
	Total treatment days provided in the period	9,062	9,011	9,291	9,371	36,735	6,162	6,924	7,015	7,346	27,447	13,882	13,910	13,192	13,310	54,294
	Total hours of contacts with service user participation	7,481.6	7,496.3	6,793.0	7,610.9	29,381.8	5,107.4	5,755.1	5,493.7	5,986.9	22,343.0	11,899.5	12,453.9	10,858.0	11,818.3	47,029.7
	Total hours of contacts without service user participation	428.2	417.7	568.7	526.3	1,940.8	259.7	351.5	301.7	313.0	1,225.9	617.3	782.7	689.3	616.0	2,705.3
	Average treatment days per 3 months period - all consumers seen	9.7	9.6	9.4	9.5	9.6	9.2	9.8	10.2	10.4	9.9	6.5	6.5	6.3	6.2	6.4
Average treatment days per 3 months period - excluding 'one day only' episodes	12.2	11.8	11.6	11.7	11.8	11.9	12.4	12.3	12.9	12.4	8.2	8.3	8.1	8.1	8.2	