## 

Name of service

Quality Plan

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## 

# Treaty of Waitangi

|  |  |  |
| --- | --- | --- |
| **Quality Plan** | | |
| Tasks | Responsibility | Timeframe |
| Refer to the Maori Health Plan |  |  |

# Organisation/Governance

|  |  |  |
| --- | --- | --- |
| **Quality Plan** | | |
| Tasks | Responsibility | Timeframe |
| Consumer participation: |  |  |

# Quality Improvement Systems

|  |  |  |
| --- | --- | --- |
| **Quality Plan** | | |
| Tasks | Responsibility | Timeframe |
|  |  |  |

# Risk Management

|  |  |  |
| --- | --- | --- |
| **Quality Plan** | | |
| Tasks | Responsibility | Timeframe |
|  |  |  |

# Information Management

|  |  |  |
| --- | --- | --- |
| **Quality Plan** | | |
| Tasks | Responsibility | Timeframe |
| Service user record audits to ensure 100% compliance with collecting ethnicity information. |  |  |

# Consumer Rights/Service Delivery

|  |  |  |
| --- | --- | --- |
| **Quality Plan** | | |
| Tasks | Responsibility | Timeframe |
| Culturally effective services will be provided by: |  |  |

# Human Resources

|  |  |  |
| --- | --- | --- |
| **Quality Plan** | | |
| Tasks | Responsibility | Timeframe |
|  |  |  |

# CALENDAR OF QUALITY ACTIVITIES 20..

|  |  |  |
| --- | --- | --- |
| JUNE Internal audit: ……  Infection surveillance  Health and safety checks | JULY Internal audit: ……  Infection surveillance | AUGUST Internal audit: ……  Infection surveillance |
| SEPTEMBER Internal audit: ……  Infection surveillance  Health and safety checks | OCTOBER Internal audit: ……  Infection surveillance | NOVEMBER Internal audit: ……  Infection surveillance |
| DECEMBER Internal audit: ……  Infection surveillance  Health and safety checks | JANUARY Internal audit: ……  Infection surveillance | FEBRUARY Internal audit: ……  Infection surveillance |
| MARCH Internal audit: ……  Infection surveillance  Health and safety checks | APRIL Internal audit: ……  Infection surveillance | MAY Internal audit: ……  Infection surveillance |
| JUNE Internal audit: ……  Infection surveillance  Health and safety checks | JULY Internal audit: ……  Infection surveillance | AUGUST Internal audit: ……  Infection surveillance |

# 

# Consultation

|  |  |
| --- | --- |
| **Group/Role** | **Date** |
|  |  |
|  |  |
|  |  |